

Palmarium Business Bureau For M3



Helping You To Manage Costs and Improve Your Efficiency

The Palmarium Bureau provides M3 customers the ability to out-source their day to day business transaction processing for a low monthly fee.

The Bureau team work directly on your system, as a member of your team, allowing you to concentrate on other, more important areas of your business.

How It Works:

Simply place your documents into the overnight bag: this will reach us by 9am the following business day.

We provide a service level guarantee to have all transactions processed accurately by the end of the same business day. In addition, for security and accuracy, each transaction is checked separately. All documents are returned by first class post.

This service enables customers to reduce staffing levels over the long term or ease loads within a team and limit the amount of over time or additional skilled labour needed during peak periods.

What could be better! A skilled team of M3 operators for you to call upon. Fill short term productivity gaps and manage long term employee levels.

Business processes supported by the Bureau:

1. Customer Master Maintenance
2. Customer Order processing
3. Customer Invoice Processing
4. Purchase Order processing
5. Item Master Maintenance
6. Manufacturing Order Processing
7. Bill Of Material Maintenance
8. Costing and Re-Costing

We operate across all Movex industry sectors, from 'Fashion', 'F&B' to 'Manufacturing' and 'Distribution'.

Customers gain an increased return on investment from their M3 system and replace the need for specialists, enabling you to redeploy resources elsewhere in the business.

How We Do Business:

1. Client satisfaction trumps all other requirements or considerations.
2. Set expectations clearly. *Then exceed them.*
3. Be proactive.
4. Don't stop working until it's done.
5. Treat clients, vendors, partners, colleagues, and even competitors, with respect.

Palmarium is focused on delivering excellent customer service. We have built a strong team of very experienced consultants and a world class service infrastructure to put you at the centre of what we do.

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